

### Testimonials :

"My company has worked with SLK over the past few years and we have nothing but great things to say about our partnership....."

SLK is extremely reliable and they have been a pleasure to partner with over the last few years."

Partner Relations Officer - A Leading Title Insurance Company

"I have enjoyed the partnership established with SLK as we've been able to establish a good working relationship....."

I look forward to working with your office in the future and hopefully increase our processes and resources to take full advantage of the services offered."

Support Services Manager - Leading Title Data Provider for Banking and Mortgage Industry

### Key Highlights :

- » Nearly 700 professionals handling monthly volumes of:
  - » 25,000 title searches/examination
  - » 35,000 commitment reports keying
  - » 22,000 property tax searches
  - » 15,000 flood zone determination orders
  - » 2 million title plant documents indexed
- » Serving 3 of the 4 largest title insurance underwriters and many national and regional title agencies
- » US day and night shifts offering turn times as low as 2 hours
- » An E&O insurance policy to reduce your risk

### SLK is a one-stop solution for your Title Back Office

#### Overview

In today's environment, companies can't afford to handle routine operations on their own. Global outsourcing has matured during the financial services boom over the last ten years and has become a valued option for those in the title industry.

SLK Global BPO, headquartered in Bangalore, India, is a customer focused, technology driven market leader in providing Business Process Outsourcing services. SLK's deep domain and process knowledge, skilled workforce enables it to offer high quality and cost effective services in the areas of Title, Tax, Mortgage, and Banking

SLK Global BPO is an ISO 9001:2008 and ISO 27001 certified company. Our world-class infrastructure, combined with our industry knowledge, helps us partner with customers to scale up and rapidly roll out optimized processes at a minimal cost. Our strategy of forming long term customer relationships based on cooperative problem solving has been a documented success.

#### Title Production

- Abstract Keying
- Title Preliminary/ Commitment Report
- Title Policy Preparation
- Title Search Reports (Searching via online title plants/ databases)
- Refinance and Purchase Transactions
- Current Owner Search
- City Lien Search
- Trustee Sale Guarantee Report
- REO Report
- Legal and Vesting Search

## Why SLK?

### Experience :

Working with Industry Leaders

### Partnering in your risk :

Flexible Pricing Model

### Best Solution :

Process Customization

Deep Domain Expertise

Senior Management visibility

Free capability assessment - easy to start pilot

### Peace of Mind :

We handle your volume spikes & employee turnover concerns

Quality improvement, typically 20-40%

### Cost Saving :

Typical cost savings 30-40%

Low or no up-front customer investment

[www.slkglobalbpo.com](http://www.slkglobalbpo.com)

## Additional Title Services

- Legal Description Plotting
  - Plotting the parcel(s) and appurtenant easements of the property on the assessors map using AutoCAD and other tools
- Property Tax Research
  - Research online or via phone, current/ delinquent tax status of a property. If delinquent, gather all appropriate redemption details
- QC Audit of Closing Package
  - A customized report produced from a mini-audit to prevent rework, fraud and financial loss. Ensures all necessary documents are properly executed per lender and underwriter requirements. A completed findings checklist is returned to the customer
- Reconveyance Research/ Tracking and Payoff Processing
- HUD Statement Preparation
- Flood Zone Determination
  - We determine the flood zone for a given property using the FEMA firm panels. Output data will be on a standard flood hazard determination form.
- Title Plant Building
  - Capturing legal description, ownership, and other relevant data from documents of public records and posting the results to a title plant database based on the customer's needs

## SLK Office

